To: Morin, Jeff[Morin.Jeff@epa.gov]; Davis, Tim[Davis.Tim@epa.gov]; Maddox,
Sherry[Maddox.Sherry@epa.gov]; Everett, Barry[Everett.Barry@epa.gov]
Cc: Hart, Daniel[Hart.Daniel@epa.gov]
From: Nelson, Patti
Sent: Wed 8/19/2015 7:42:11 PM
Subject: RE: Help? Emergency Ops can't access Web CMS drafts

I was having this exact problem with the Web Guide site this week. In my case it was something about IPV6. Here's what I did to solve it:

Open a cmd panel (type cmd into the Start button search box)

Type 'ipconfig /release6' (no apostrophe)

Not sure if it will help them but it did for me.

From: Morin, Jeff
Sent: Wednesday, August 19, 2015 12:17 PM
To: Davis, Tim; Nelson, Patti; Maddox, Sherry; Everett, Barry
Cc: Hart, Daniel
Subject: FW: Help? Emergency Ops can't access Web CMS drafts
Importance: High

FYI

Jeff Morin
Office of Web Communications
US Environmental Protection Agency
w 202-564-6553

From: Morin, Jeff
Sent: Wednesday, August 19, 2015 3:16 PM
To: Web CMS Support; Shirey, John
Cc: Hart, Daniel; EOC Public Information
Subject: Help? Emergency Ops can't access Web CMS drafts
Importance: High

Hi all - I'm learning that EPA staff in the Emergency Ops Center (EOC) are having trouble seeing draft content in Web CMS.

Is there something about the EOC that would limit access? I thought ANYONE in the firewall with a EPA computer ID and PW can log in and see drafts? EOC is in the basement of Clinton North.

We (me, Danny Hart, others) are preparing pages for them for Gold King Mine site, and EOC staff need to be able to see our drafts or revisions.

This is a message I got from John Senn, one of the Public Information Officers in EOC: "I'm not able to see the draft page even once I lot into WCMS. When I click on the draft web page link, I get a page saying "Access Denied" and "You are not authorized to view this page."

Thanks.

Jeff Morin
Office of Web Communications
US Environmental Protection Agency
w 202-564-6553